INSIGHT WORKS

WAREHOUSE INSIGHT

for Microsoft Dynamics 365 Business Central

★★★★★ **5.0 on Microsoft Marketplace** · **Over 5,000 Installs**

IMPROVE WAREHOUSE ACCURACY AND BOOST EFFICIENCY WITH MOBILE DEVICE AND BARCODE INTEGRATION.

Mobile warehouse management for Business Central that runs on the Android, Windows, and Chrome OS hardware already on your floor.

Warehouse Insight is Insight Works' mobile warehouse management system, a Business Central extension covering receiving, put-away, picking, shipping, counting, movements, and license plates. Every menu, screen, column, and workflow lives inside Business Central rather than in a separate tool, so the administrator who manages the rest of Business Central can also change what a scanner shows, without a vendor ticket.

Why it holds up on the floor

Verification, not paperwork. Every scan validates against Business Central at the moment it happens, so a wrong bin, a wrong item, or an exceeded quantity is caught while the worker is still standing in front of it.

Three interface views, one configuration. Tile, Card, or Grid view, assigned per device in Business Central, so an experienced picker and a new hire can each get the screen that works for them from the same setup.

Changes stay in Business Central. A supervisor adjusts a column, a color rule, or a workflow step directly in Business Central, with no separate design tool, no vendor ticket, and no development cycle for a straightforward change.

Runs on what's already on the floor. Android handhelds, tablets, and wearables; Windows laptops and forklift-mounted computers through the Windows Desktop Client; and Chromebooks through the Google Play Store, all from a single Business Central configuration.

Keeps working when the connection doesn't. A store-and-forward queue holds scans automatically through a brief drop in connectivity, and cached documents stay workable when the connection is down longer, with nothing for a supervisor to switch on ahead of time.

Voice guidance, scan-verified. Warehouse Insight can speak the bin, item, and quantity to a picker, who still confirms with a barcode scan that Business Central validates, so a spoken response is never mistaken for a completed transaction.

Who's on it

Order pickers & material handlers

Scan the bin, scan the item, confirm the quantity, and move to the next line.

Shippers & receivers

Receive against purchase orders or transfers, print labels at the dock, and build license plates for outbound loads.

Forklift operators

Card view on a vehicle-mounted tablet, with directed movements generated from the movement worksheet.

Warehouse & inventory managers

Configure device menus, columns, and views directly in Business Central, and reconcile what the counts turn up.

IT managers & Business Central administrators

One configuration across every device platform, with no per-device setup out on the floor.

Free to install and evaluate. Warehouse Insight installs at no cost from Microsoft Marketplace, so you can try it in a sandbox before committing to production.

Backed by over 800 resellers. Insight Works works through a global network of more than 800 Business Central resellers who can help consult, implement, and support a deployment. **See the Insight Works reseller directory**.

WAREHOUSE INSIGHT

for Microsoft Dynamics 365 Business Central

RECEIVING & PUT-AWAY

- Receive against purchase orders, warehouse receipts, put-aways, or transfer orders
- Print item labels at the point of receipt
- Capture lot, serial, package, and expiry from the barcode or by entry
- Attach a photo to the purchase order
- Build a license plate as goods come in

PICKING & SHIPPING

- Pick from warehouse picks, inventory picks, sales orders, or transfer orders
- Business Central generates wave, batch, and combined picks
- Sort by bin sequence or any exposed field
- Segregate orders with tote picking
- Build license plates during the pick; post the shipment from the device

COUNTING

- Ad hoc counts with no setup, listed counts, or blind counts
- Count sheets split by team or area; reconciliation happens in Business Central
- Advanced Inventory Count (licensed separately) adds lot-level reconciliation and tolerance-driven recounts

MOVEMENTS & INQUIRY

- Ad hoc bin-to-bin moves by scanning
- Directed movements generated from the movement worksheet
- Item inquiry: stock by bin, lot, and expiry
- Bin inquiry works even where bins aren't turned on
- Both reachable mid-pick, not just at a desk

APPLICATION DESIGNER

- Defines menus, columns, screens, and scan behavior on the device
- Uses the same permissions an administrator already has in Business Central
- Roughly 88 documented blocks: event, interaction, and action
- Built Proof of Delivery (an Add-On Catalog install): routing, live location tracking, delivered-quantity capture, signature and photo at the door
- A partner can host a private add-on catalog across their own clients' tenants

BUSINESS CENTRAL LICENSING

- Free to install and evaluate from Microsoft Marketplace; most environments start in a sandbox for configuration before go-live
- Subscription, per concurrent device, not per named user
- Example: 10 devices with 5 in simultaneous use need 5 licenses
- License Plating and Advanced Inventory Count: licensed separately, by company, not required
- Microsoft licensing is separate: a Business Central device license, named user license, or on-premises concurrent user license

INTEGRATION & INSTALLATION

- Installs from Microsoft Marketplace like any other Business Central extension, with the shared IWorks Common extension
- Assisted setup wizard: location code, web service credentials, language
- Creates a device configuration; prints an installation report with enrollment barcodes
- On-premises: object import and merge against the base application, back through the Dynamics NAV era
- A partner isn't required to install the extension or enroll a device. Location configuration, personalization, training, and go-live are typically handled with Insight Works or a certified partner, through a Quick Start (already live on Business Central, no location changes) or a Rapid Implementation (everyone else)

PREREQUISITES & COMPATIBILITY

- Business Central online or on-premises; on-premises supported back through Dynamics NAV 2013
- Devices: Android 5.0+; Windows 10/11 via the Windows Desktop Client; Chrome OS via the Google Play Store. Not iOS
- Handhelds don't talk to printers directly; cloud printing on Business Central online requires PrintNode, configured as part of the project

SUPPORT & RESOURCES

- Knowledge base at kb.dmsiworks.com: getting-started guides, a full user guide, configuration articles, the Application Designer reference, and the add-on catalog
- Supported directly by Insight Works, on the same contract as any other Insight Works app in use

DATA & PORTABILITY

- No separate database; device configurations, menus, and workflows are stored as Business Central setup data
- Every scan posts as a standard Business Central transaction
- Removing the extension leaves posted transactions exactly where they landed, in Business Central's own tables

ALSO FROM INSIGHT WORKS

Insight Works builds 30+ apps for Microsoft Dynamics 365 Business Central, concentrated in these areas of manufacturing and distribution. If Business Central has a gap, there's a good chance we already have a solution.

Warehouse & Inventory Management
Barcode-driven receiving, put-away, picking, cycle counting, and license plate handling.

Shipping & Fulfillment
Carrier rate shopping, pick-to-ship execution, and shipment tracking.

Quality Control & Compliance
Inspections, test management, and quality documentation.

Production Planning & Scheduling
Capacity-aware scheduling, planning worksheets, and demand forecasting.

Shop Floor Execution & Maintenance
Shop floor data capture, machine maintenance, and production analysis.

Point of Sale & Data Tools
Counter sales, document attachment, label printing, and bulk data import/export.

See all Insight Works apps for Business Central

VISIT WEBSITE

WATCH DEMO

Available on Microsoft Marketplace

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